

# 06 Cleaning and Maintenance

## *Viscose, Bamboo*

A correct handling and small daily attentions ensure that you may preserve over time the tactile and aesthetic qualities of the carpet. In addition to the quality of the cleaning, which must strictly be professional in case of handmade carpets , there are a number of important recommendations to be made. A few inconveniences may occur soon after first buying a hand-crafted carpet for the first time. Recognizing them and knowing how to deal with them can help you prevent irreversible damage.

# Cleaning and Maintenance tips

## SOLUTION

Water can permanently damage a viscose or a bamboo rug. Instead of water use an acetic or citric solution which will not cause the yellowing of the fibres.

## QUANTITIES

Don't use too much cleaning solution. Since viscose and bamboo fibres are very absorbent, abstain from using too much solution in order to avoid oversaturating the rug.

## SPOT CLEANING

**Blot. Don't rub.**

This is the first of the general cautions in the treatment of any spill.

Never rub or scrub as this will burst the pile surface causing permanent damages.

The sooner you tend to a spill or spot the better it is. The longer it remains on the carpet the harder it will be to remove.

Cover the spot with a white paper towel.

Dab the paper towel over the spill.

Continue this process until all of the excess moisture is absorbed into the towel.

Repeat this process for at least 5 minutes.

When you dab the paper towel over the spill make sure all the moisture has been absorbed. Now take a slightly damp paper towel and repeat the above process to dilute any residue of the spill.

Repeat it gently for two to three times. Make sure the paper towel you are using is slightly moist and not dripping wet. Always work from the edge of the stain towards the middle to avoid spreading it.

There are many mild spot removers on the market, however we advise to use them carefully and wisely. Make sure they apply to viscose carpets. In doubt, call a professional carpet cleaner.

## DRYING

Make sure that the rug or the area cleaned dries as quickly as possible.

Open the windows or place it outside to dry it faster. Never put it near a direct heat source.

## BRUSHING

Use a brush with soft bristles. Brush all the fibres of the carpets in the same direction.

VACUUM CLEANER

If you have to Hoover your viscose or bamboo rug use the vacuum on a gentle mode.

PROFESSIONAL CLEANING

You may clean your carpet any time. A regular cleaning every one or two years is a good rule of thumb. Make sure to hire a qualified professional with experience in carpets cleaning.

